

# BILL MUGAVIN

**Director of Consulting Services, CPBA, SPHR  
Certified Master of The Leadership Challenge®  
Five Behaviors® Accredited Facilitator**



Bill's personal mission is to reduce the stress leaders endure by increasing their professional competence, confidence, and engagement (and to help them pay those lessons forward). FlashPoint clients connect with Bill's extensive leadership and business experience.

Bill brings to the FlashPoint team lessons from his 25 years of management experience in the nonprofit, financial services, and pharmaceutical industries. His background includes operations management, training management, and international consulting at large global firms, including HSBC North America, where he led global teams in training, customer service, collections, and other operational areas.

He's a Certified Professional in Talent Development (CPTD) through the Association for Talent Development, a Certified Professional Behaviors Analyst (CPBA), and a Senior Professional in Human Resources (SPHR). He's also a Certified Master of *The Leadership Challenge*® and a *Five Behaviors*® Accredited Facilitator. Bill has a master's degree in education with a specialization in training and performance improvement.

Outside of work Bill likes to spend time with family, play and listen to music, and watch *South Park* and *Family Guy*. He especially loves beach vacations, but no matter where he's traveling he's sure to make a stop at the local Hard Rock Cafe so he can add one more pin to his collection.

Bill is a D on the DiSC® Profile.

## MEET FLASHPOINT

FlashPoint is a leadership consulting firm specializing in leadership development, team effectiveness, and coaching.

Through **creative** and **measurable** solutions, we work alongside our clients to make sure they have achieved their business goals, their leaders are highly engaged, and their teams are more effective.

## CONTACT

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# MEET FLASHPOINT

FlashPoint provides the top research-based leadership programs, as well as customized consulting to support your organization's leaders. As a boutique firm and Women-Owned Small Business, we can be nimble in an ever-changing landscape and work with you to achieve real and lasting results.

## LEADERSHIP DEVELOPMENT

- Leadership strategy and programs
- Conferences and workshops
- Learning reinforcement
- Competencies development
- Assessments

### IMPACT

- Recognize potential
- Grow your leaders' capabilities
- Build tomorrow's leaders now

## TEAM EFFECTIVENESS

- Custom team programs
- Retreats and training
- New leader assimilation
- Assessments

### IMPACT

- Improve collaboration
- Build healthy and productive teams
- Create alignment through strategy

## COACHING

- Executive, high-potential, and emerging leader coaching
- Team and group coaching
- Coaching skills development
- Assessments

### IMPACT

- Provide personalized development
- Accelerate leader growth
- Maximize contributions

## FLAGSHIP PROGRAMS



Visit our website, [www.flashpointleadership.com](http://www.flashpointleadership.com), or reach out for more information. We want to ensure that your leaders are engaged, your teams are effective, and you achieve your business goals. As a boutique firm and Women-Owned Small Business, we can be nimble in an ever-changing landscape and work with you to achieve real and lasting results.



**FlashPoint.**

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